PMTD, Inc. Online Privacy Statement

(Last updated December 14, 2009)

Professional Mover Training and Development, Inc. (PMTD) Privacy Statement

PMTD respects your privacy and is committed to protect the personal information that you share with us through our Web site. You can browse our website without being required to provide information about yourself. When we do need your personal information to provide services that you request or when you choose to provide us with your personal information, this policy describes how we collect and use your personal information.

Collection of your personal Information

Personal information means any information that may be used to identify an individual, including, but not limited to, a first and last name, email address, a home, postal or other physical address, other contact information, title, occupation, industry, other information when needed to provide a service you requested.

We do not collect information for you to browse our website, unless you have previously indicated that you wish PMTD to remember your login and password. We don't automatically collect personal information. We do log your IP address (the Internet address of your computer) to give us an idea of which part of our website you visit and how long you spend there. But we do not link your IP address to any personal information unless you have logged in to our website.

In order to access some PMTD services, you will be asked to sign in with an e-mail address, user name and password. As part of creating your credentials, you may also be requested to provide questions and secret answers, which we use to help verify your identity and assist in resetting your password, as well as an alternate e-mail address.

PMTD collects personal information when you register for an Online Mover Training subscription, when you use certain PMTD products or services, register to attend a seminar, participate in an online survey, when you ask to be included in an email or other mailing list, or when you submit your personal information to PMTD for any other reason. From time to time, PMTD may receive personal information from business partners and vendors. PMTD only uses such information if it has been collected in accordance with acceptable privacy practices consistent with this Policy and applicable laws.

Access to certain PMTD web pages requires a login and a password. The use of those web pages and the information or programs downloadable from those sites, may be governed by a written agreement. Your personal information may be retained by PMTD to verify compliance with the agreement, log software licenses granted, or track usage of other applications available on those pages.

We may collect information about your interaction with the PMTD site. For example, we may use a web site analytics tool on our site to retrieve information from your browser, including the site you came from, the search engine(s) and the keywords you used to find our site, the pages you view within our site, your browser add-ons, and your browser's width and height. We may also use technologies, such as cookies and web beacons to collect information about the pages you view, the links you click and other actions you take on our site and services. Additionally, we may collect certain standard information that your browser sends to every website you visit, such as your IP address, browser type and language, access times and referring Web site addresses.

In order to offer you a more consistent and personalized experience in your interactions with PMTD, information collected through one service may be combined with information obtained through other service. We may also supplement the information we collect with information obtained from other companies. We may use services from other companies that enable us to derive a general geographic area based on your IP address in order to customize certain services to your geographic area.

Use of Your Personal Information

PMTD may collect and use your personal information to operate and improve its site and services. These uses may include providing you with more effective customer service; making the sites or services easier to use by eliminating the need for you to repeatedly enter the same information; performing research and analysis aimed at improving our products, services and technologies; and displaying content and advertising that are customized to your interests and preferences. We also use your personal information to communicate with you. We may send certain mandatory service communications such as welcome letters, billing reminders, information on technical service issues, and security announcements. Additionally, with your permission, we may also occasionally send you product surveys or promotional mailings to inform you of other products or services available from PMTD, information about other PMTD products and services, and/or share your personal information with related products and services companies so they may send you information about their products and services. Personal information collected on the PMTD site may be stored and processed in the United States or any other country in which PMTD or its affiliates or service providers maintain facilities

Sharing of Your Personal Information

Except as described in this statement, we will not disclose your personal information outside of PMTD and its affiliates without your consent. We may occasionally hire other companies to provide limited services on our behalf, such as handling the processing and delivery of mailings, providing customer support, hosting websites, processing transactions, or performing statistical analysis of our services. Those service providers will be permitted to obtain only the personal information they need to deliver the service. They are required to maintain the confidentiality of the information and are prohibited from using it for any other purpose. However, for credit card processing, our fraud detection vendors may use aggregate data to help improve their service. This helps them more accurately detect fraudulent uses of credit cards. We may access or disclose information about you, including the content of your communications, in order to: (a) comply with the law or respond to lawful requests or legal process; (b) protect the rights or property of PMTD or our customers, including the enforcement of our agreements or policies governing your use of the services; or (c) act on a good faith belief that such access or disclosure is necessary to protect the personal safety of PMTD employees, customers or the public. We may also disclose personal information as part of a corporate transaction such as a merger or sale of assets.

Accessing Your Personal Information

You may have the ability to view or edit your personal information online. In order to help prevent your personal information from being viewed by others, you will be required to sign in with your e-mail address, user name and password.

Security of Your Personal Information

PMTD is committed to protecting the security of your personal information and information collected. There are a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. Your PMTD account information is password-protected for your privacy and security. Your information is stored on computer systems with limited access, which are located in controlled facilities. When we transmit

highly confidential information (such as a credit card number or password) over the Internet, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

A password is used to help protect your accounts and personal information; it is your responsibility to keep your password confidential. Do not share this information with anyone. If you are sharing a computer with anyone you should always log out before leaving a site or service to protect access to your information from subsequent users.

Use of Cookies

PMTD may use "cookies" to enable you to sign in to our services and to help personalize your online experience. A cookie is a small text file that is placed on your hard disk by a Web page server. Cookies contain information that can later be read by a Web server in the domain that issued the cookie to you. Cookies cannot be used to run programs or deliver viruses to your computer.

One of the primary purposes of cookies is to store your preferences and other information on your computer in order to save you time by eliminating the need to repeatedly enter the same information and to display your personalized content and appropriate advertising on your later visits to these sites. We also use cookies to improve the sign in experience. For example, your e-mail address may be stored in a cookie that will remain on your computer after you sign out. This cookie allows your e-mail address to be pre-populated, so that you will only need to type your password the next time you sign in. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to sign in or use the PMTD site and services that depend on cookies.

If you choose to accept cookies, you also have the ability to later delete cookies that you have accepted. In Internet Explorer 7, you can delete cookies by selecting “Tools”, “Delete browsing history” and clicking the “Delete Cookies” button. If you choose to delete cookies, any settings and preferences controlled by those cookies, including advertising preferences, will be deleted and may need to be recreated.

Controlling Unsolicited E-mail ("Spam")

PMTD is concerned about controlling unsolicited commercial e-mail, or "spam." PMTD has a strict Anti-Spam Policy prohibiting the use of an e-mail account to send spam. PMTD will not sell, lease or rent its e-mail subscriber lists to third parties. While PMTD continues to actively review and implement new technology, such as expanded filtering features, there is no currently available technology that will totally prevent the sending and receiving of unsolicited e-mail. Using junk e-mail tools and being cautious about the sharing of your e-mail address while online will help reduce the amount of unsolicited e-mail you receive.

Surveys or Contests

From time-to-time, we may offer you the opportunity to participate in contests or surveys on our site. If you participate, we will request certain personally identifiable information from you. Participation in these surveys or contests is completely voluntary and you therefore have a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information (such as zip code). We will use this information to facilitate the contest, to notify winners, to personalize the site or to learn and understand the preferences of the users of the site.

Referrals

If you choose to use our referral service to tell a friend about our site, we may ask you for your friend's name and email address. We may send your friend a one-time email inviting him or her to visit the site. PMTD stores this information for the sole purpose of sending this one-time email and tracking the success of our referral program.

Log Files

As is true of most Web sites, we gather certain information automatically and store it in log files. This information includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and click stream data. We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. We do not link this automatically-collected data to personally identifiable information.

We may occasionally send you information on products, services, special deals and promotions. Out of respect for your privacy, we will present the option not to receive these types of communications. We provide you this opportunity to 'opt-out' of having your personally identifiable information used for certain purposes, when we ask for this information. This means we assume you have given us your consent to collect and use your information in accordance with this Policy unless you take affirmative action to indicate that you do not consent, for instance by clicking or checking the appropriate option or box at the point of collection. In some cases, when applicable, we will provide you with the opportunity to "opt in." This means we will require your affirmative action to indicate your consent before we use your information for purposes other than the purpose for which it was submitted.

We store information that we collect through account registrations, cookies, log files, clear gifs to create a "profile" of your preferences. We tie your personally identifiable information, and [or] your purchasing history, to information in the profile, in order to provide tailored promotions and marketing offers and to improve the content of the site for you. We share your profile in aggregate form only. You may be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party.

How can you correct any inaccuracies in the information?
If you are a registered user of the PMTD Support site, you can review and update your personal information by accessing the "Update Personal Profile" link, as appropriate.

What measures does PMTD take to protect the information under its control?
Your PMTD account information is password-protected for your privacy and security. PMTD safeguards the security of the data you send us with physical, electronic, and managerial procedures. In certain areas of our websites, PMTD uses industry-standard SSL-encryption to enhance the security of data transmissions. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security of the information you transmit to us, and so we urge you to take every precaution to protect your personal data when you are on the Internet. Change your passwords often, use a combination of letters and numbers, and make sure you use a secure browser.

Children and Privacy

Our websites do not target and are not intended to attract children under the age of 13. PMTD does not knowingly solicit personal information from children under the age of 13 or send them requests for personal information.

Third Party Sites

PMTD website contains links to other sites. PMTD does not share your personal information with those websites and is not responsible for their privacy practices. We encourage you to learn about the privacy policies of those companies.

Our website may contain links to websites operated by other companies. Some of these third-party sites may be co-branded with a PMTD logo, even though they are not operated or maintained by PMTD. Although we choose our business partners carefully, PMTD is not responsible for the privacy practices of web sites operated by third parties that are linked to our site. Once you have left our website, you should check the applicable privacy policy of the third party website to determine how they will handle any information they collect from you.

Changes to this Privacy Policy

PMTD will amend this policy from time to time. If we make any substantial changes in the way we use your personal information we will make that information available by posting a notice on this site.

Questions or Suggestions

If you have questions or concerns about our collection, use, or disclosure of your personal information, please email us at www.professionalmovertraining.com

Business Transitions

In the event PMTD goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information will likely be among the assets transferred. You will be notified via prominent notice on our Web site for 30 days of any such change in ownership or control of your personal information.

Enforcement of This Privacy Statement

If you have questions regarding this statement contact us by using our web address.

Changes to This Privacy Statement

We will occasionally update this privacy statement to reflect changes in our services and customer feedback. When we post changes to this Statement, we will revise the "last updated" date at the top of this statement. If there are material changes to this statement or in how PMTD will use your personal information, we will notify you either by prominently posting a notice of such changes prior to implementing the change or by directly sending you a notification. We encourage you to periodically review this statement to be informed of how PMTD is protecting your information.

Contacting Us

PMTD welcomes your comments regarding this privacy statement. If you have questions about this statement or believe that we have not adhered to it or you have a technical or general support question, please visit our website.